

New rates and charges

New rates and charges take effect this month.

Learn more at
[IRWD.com/
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pipelines

JULY 2023



Irvine Ranch
Water District

Snap a pic! Log-a-Leak! We'll take it from there



What do you do when you notice water shooting, oozing, or gushing from a leak in an outdoor water line or sprinkler? Ever see runoff flowing into the street?

Do the neighborly thing! Just grab your phone, snap a pic, and upload it to IRWD's new online **Log-a-Leak** tool. Then hit send and leave it to us. IRWD will contact the responsible person to get it repaired.

Log-a-Leak pinpoints the location using GPS from your phone—making logging a leak easy as 1-2-3, and allowing IRWD to help your neighbors fix the problem.

This tool can be especially useful for HOAs and large landscapes, where management might not be aware water is being wasted.

To access Log-a-Leak, click [IRWD.com/logaleak](https://www.irwd.com/logaleak).

IRWD partnerships inspire sustainable schools



Victor Zamora and Juan Garcia visit students in the Santiago STEAM Magnet Elementary School garden.

Congratulations to Santiago STEAM Magnet Elementary School of Lake Forest for winning a 2023 National Green Ribbon Award! This achievement was guided by the hard work of students, teachers, administrators, and volunteers—including IRWD and Shadetree Partnership.

IRWD Senior Water Efficiency Specialist Juan Garcia and Landscape Contracts Administrator Victor Zamora provided guidance to the school on irrigation, plant selection, and more.

Shadetree Partnership provided California live oak and fruitless olive trees, along with other plants.

Representatives from the California Department of Education recently presented the award and toured the school's all-native Heritage Garden, composting facilities, and other sustainable features.

IRWD is happy to help schools in our service area get started on their own sustainable landscape projects. Email [info@IRWD.com](mailto:info@irwd.com) or call 949-453-5300.



Pitchforks help students make light work of composting.

Drink up! The health benefits of water

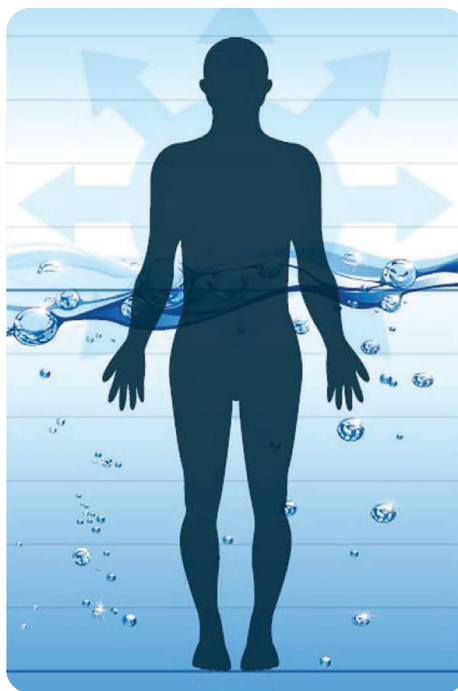
Our bodies are about 60% water, which is why we need to take in fluids and water-rich foods. It's recommended that people drink between 90 and 125 fluid ounces of water per day, depending on gender, age, weight, diet and activity level. Why?

- Water maximizes physical performance. Cells that don't maintain a balance of fluids and electrolytes shrivel, causing muscle fatigue.
- Studies show that even mild dehydration can impair mood, memory and brain performance.
- Water helps your kidneys cleanse your body of toxins.
- Drinking water can enhance weight loss and increase metabolism.
- Good hydration can help improve the appearance of skin.

Are you getting enough?

The National Academy of Sciences says most people meet their daily hydration needs by letting thirst be their guide.

Urine is also a good gauge. If it's dark, you probably are dehydrated. Clear or pale urine indicates good hydration.



Q: Can I sign up my family for emergency alerts from IRWD?

A: Irvine Ranch Water District uses IRWD Alert to reach the community during water emergencies—sending real-time notifications by email, phone, and SMS/text.

Contact information associated with existing IRWD accounts is routinely uploaded to the platform, but we encourage customers and members of the community to create their own personal accounts—adding multiple phone numbers so we can reach you and your loved ones, wherever you are.

Visit [IRWD.com/alert](https://www.irwd.com/alert) to create your own account.

Got a question? Email [info@IRWD.com](mailto:info@irwd.com) with "Ask Customer Service" as the subject line.

Ask Juan



Q: Juan, my dog leaves our lawn looking spotty. What can I do?

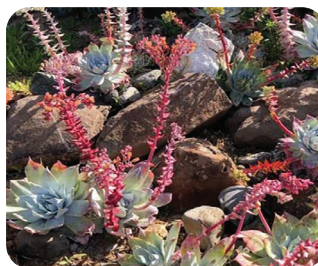
A: I get this question a lot. When dog urine evaporates, a high concentration of nitrogen is left behind that will burn grass and leave unsightly spots. Some groundcovers such as silver carpet (*Dymondia margaretae*), and elfin thyme (*Thymus serpyllum*) can tolerate this, but I think Kurapia is the better choice. It is nontoxic to animals, can tolerate high salinity and

pH changes, and is very drought tolerant. Consider a deep soak twice a year in problem areas to flush out residue.

Got landscape questions? Email AskJuan@IRWD.com or ask on Facebook, Twitter or Instagram with [#irwdcommunity](https://www.facebook.com/irwdcommunity). See past answers at [IRWD.com/askjuan](https://www.irwd.com/askjuan).

California native corner Juan's July plant: chalk dudleya

Chalk dudleya (*Dudleya pulverulenta*) is a native succulent with large rosettes that add a dramatic look to any garden. In spring to summer, it sends out long arching stalks with clusters of reddish flowers that attract hummingbirds and other pollinators. It loves to be in full sun and does better when watered in summer, once a month. — Juan



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