

pipelines



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Your IRWD Holiday Gift Guide

Not sure what to get your loved ones this holiday season? We've got you covered.

Let IRWD help pay for your holiday gifts by receiving cash back with IRWD rebates. You'll get money back with rebates on a new washing machine, master bath upgrade or landscape renovation.

Water efficiency is easy when you RightScape your home: the Right Plants...the Right Equipment...the Right Schedule.

It's the gift that keeps on giving all year long!

For more information, visit www.irwd.com/rebates.

Item	Rebate Amount
High Efficiency Clothes Washer	\$250
High Efficiency Toilet	\$150
Turf Removal	\$2 per sq. ft.
Rotating Spray Nozzle	\$4 per nozzle
Weather Based Irrigation Controller	\$380
Rain Barrel	\$75
Soil Moisture Sensor	up to \$380



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IRWD Holiday Hours

In observance of the holiday season, IRWD will be closed:

December 24–26, 2014
January 1, 2015

We will be open December 31, 2014.

To access your account during closed hours, please visit www.irwd.com and click on "Customer Login."

Help Spread Holiday Joy to Orangewood Children's Foundation

Now through December 17, customers can visit the IRWD Christmas tree in the IRWD Customer Service Lobby and choose a children's gift to donate to Orangewood Children's Foundation.

Paper ornaments decorating the tree contain the name, gender, age and three wish items from children currently at the Orangewood Children and Family Center.

To donate:

- Select a paper ornament.
- Shop for any of the items on the list.
- Return the unwrapped gift with the ornament attached by December 17.

The items will be delivered to Orangewood in time before the Christmas holiday.

The IRWD office is located at 15600 Sand Canyon Avenue in Irvine. Office hours are 8 a.m. to 5 p.m., Monday through Friday.



How to Lower Your Water Bill with a Variance

While our allocation-based conservation rate structure rewards customers for their efficient use of water, customers are also provided with an economic signal that they may have a water leak or malfunctioning appliance.

High water bills occur for a variety of reasons:

- Over irrigation
- Undetected leaks
- Malfunctioning appliances
- Dripping faucets
- Incorrect number of residents
- Incorrect landscape size on file with IRWD

If you have checked for leaks, reset your irrigation timers, and ruled out any other reasons causing a high water bill, it might be time to determine if you qualify for a variance, or an increase in your water allocation.

If you have more people living in your home, your landscape is larger, you have special medical needs, or are a licensed care facility, you may be eligible for a variance.

Visit www.irwd.com and click on "Request a Variance" on the left-hand side. For further details, email customerservice@irwd.com.

RESIDENCE	ALLOCATION
Single Family Home	Four People 1,300 sq. ft. of Landscape
Condo or Townhomes	Three People 435 sq. ft. of Landscape
Apartment	Two People No Landscape

Suggested Weekly Watering Schedule

Month	Grass	Trees, Shrubs & Groundcover
December	2 days, 2 cycles of 2 minutes	1 day, 2 cycles of 3 minutes
January	2 days, 2 cycles of 2 minutes	1 day, 2 cycles of 3 minutes
February	2 days, 2 cycles of 2 minutes	1 day, 2 cycles of 3 minutes

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